

# Warranty

Centor offers a 10-year limited warranty on its hardware and tracking products

**Centor Australia Pty Ltd, Centor Europe Ltd, Centor North America Inc. trading as Centor.**

## What the warranty covers

Centor warrants its hardware and tracking products to be free from manufacturing defects for a period of 10-years from the date of purchase.

A manufacturing defect is defined as where the product or component sold is not of merchantable quality nor fit for its intended purpose. Where Centor products or components are installed or incorporated into another entity's or manufacturer's product, Centor will not be liable for any defect in that product.

## What is not covered

Other than manufacturing defects, this warranty excludes all other defects in Centor's products including defects caused or contributed in whole or in part by, or resulting from, any of the following:

- a) abuse, misuse or neglect;
- b) circumstances where the products are used for purposes other than the intended use;
- c) natural disasters such as flooding, windstorms and lightning;
- d) damage caused by the external environment in which the products are situated
- e) alterations to the products by any person unless authorized by Centor
- f) failure to follow the recommended installation and maintenance procedures

## Liability for consequential and other damages

Centor shall not be liable under this warranty under any circumstances for any other direct or any indirect, incidental or consequential damages of any kind.

Centor's liability in respect of products that it finds to have manufacturing defects is limited to repairing or replacing the defective products. The repair or replacement of the defective product will be to a standard that provides the same degree of serviceability or functionality that a product without defect would otherwise have.

Centor will not be liable in contract, tort or otherwise for costs, expenses, loss or damage to any person or property, including consequential losses or loss of profits, resulting directly or indirectly from any defect or breach of warranty.

## This is the only warranty

This warranty is for carriers, hinges, pivots, guides and dropbolts only. This is the only warranty provided by Centor. All other warranties, whether expressed or implied by any legislation, are hereby excluded to the extent permitted by such legislation.



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# Centor Screen Maintenance

Given proper maintenance Centor will perform for years to come

All products must be installed in accordance with accepted good trade practice (and in accordance with supplied instructions where applicable), and maintained in accordance with these procedures or else the warranty shall be void. Proper maintenance of your Centor screen will ensure that the product you purchased continues to function for many years. Some environments are more aggressive than others and it is necessary that the owner assess the level of care that is appropriate for the location. The following basic maintenance practices are recommended by Centor.

## Damage

Screens should be rolled away completely when not in use. This will help protect the screen material from damage by the environment, animals and will also help to keep it clean.

## Cleaning the screen mesh

The screen mesh can be cleaned with a soft brush or cloth when necessary. Using a mild detergent in water and a gentle wiping action will produce a superior finish as will a vacuum cleaner with a soft brush head.

## Cleaning the blind fabric

The blind fabric can be cleaned with a soft brush or cloth when necessary. Using a mild detergent in warm water and a gentle wiping action will produce a superior finish as will a vacuum cleaner with a soft brush head. Test it in an inconspicuous spot before cleaning the whole blind.

## Wind

The Centor screen is designed to withstand light wind gusts, but a large expanse of cloth is a large sail. In windy conditions the screen must be rolled away for safe storage. Sometimes, when the wind is already blowing, it may prove difficult to roll the screen away without the cloth creasing – in this situation we recommend closing the doors before retracting the screen – this will relieve the pressure on the screen cloth.

## Cleaning the bottom track

The bottom track of the screen can collect dirt and debris which if not removed can affect the operation of the screen mechanism. Vacuuming the channel with a nozzle which can get inside the channel is the best solution. To get to the very end of the sill, it is necessary to pull the stile out from the jamb some distance and carefully insert the nozzle between the mesh and the sill. If you live in an area that has a lot of debris (beachside for example) then this needs to be a regular exercise.

## Cleaning the frame

The screen frame is made from extruded aluminium and can be cleaned with water and mild detergent on a soft cloth. Some units will have a layer of natural wood veneer – which can also be cleaned, with either a dry or lightly dampened cloth to avoid water staining the wood surface.

## Rectifying faults

The operating mechanism of the Centor screen is not user serviceable. If you have any concerns about the manner of operation, then please contact Centor on 1300 CENTOR (+61 7 3868 5777) for further advice. Attempting to self diagnose the fault (beyond cleaning the bottom track) is not recommended.

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